

2014/15 Industry Network Embargo - blueAPACHE

Canonical: <https://www.blueapache.com/blog/201415-industry-network-embargo-2>

Details:

With the end of the year rapidly approaching, details of the annual embargo on new network services from the telecommunications carriage providers are now available. The industry embargo is a period when no new network projects that include the laying of copper, fibre, NBN or wholesale broadband cabling or connectivity will be provisioned. This year, the embargo will commence**** Monday 15 December 2014 and continue through to Monday 12 January 2015.

What the embargo means

The embargo impacts the provisioning of new copper, fibre, NBN and broadband services. Fixed wireless services are not impacted. During the embargo period:

Orders for standard copper, fibre, NBN and wholesale broadband services will be accepted and processed as usual, however services will not be provisioned during the embargo period and may be impacted by extended delivery times before and after the embargo.

Provisioning activities associated with non-standard services and any network re-configuration activities, will not be undertaken.

How to mitigate the impact fo the embargo

If you have new network projects planned for the festive season, you can mitigate the impact of the embargo by placing orders before the following cut-off dates: Network Service: Finalised orders to be received before: Copper or Fibre Services 14th November 2014 NBN and Wholesale Broadband Services 14th November 2014

What we are doing

Support for all services throughout this period will continue. You will be able to contact our Service Desk and the Network Operations Centre for support as normal. New Managed Services, Hybrid and Private Cloud, IaaS, PaaS, SaaS, DRaaS, Telephony and Collaboration, Software and Solution, or Consulting and Procurement services remain unaffected by the embargo. Internet and Private Network projects that utilise new copper, fibre, NBN or wholesale broadband are unfortunately restricted by the industry embargo. New SIP and VPN projects on existing networks are not affected. New fixed wireless Internet and Private Network projects are also not impacted.

What happens after the embargo?

All activities will re-commence after the industry embargo period. We do expect to see some delays as the carriage providers catch up on the back log of works. To discuss how the embargo will impact you, contact your blueAPACHE Account Manager .

What is the 2014/15 Industry Network Embargo?

It is an annual embargo period from telecommunications carriage providers during which no new network projects involving the laying of copper, fibre, NBN or wholesale broadband cabling or connectivity will be provisioned.

When does the 2014/15 industry network embargo start and end?

The embargo commences Monday 15 December 2014 and continues through to Monday 12 January 2015.

Which services are impacted by the embargo?

The embargo impacts the provisioning of new copper, fibre, NBN and broadband services. Fixed wireless services are not impacted.

What happens to orders placed during the embargo period?

Orders for standard copper, fibre, NBN and wholesale broadband services will still be accepted and processed as usual, but the services will not be provisioned during the embargo period and may face extended delivery times before and after the embargo. Provisioning activities for non-standard services and any network re-configuration activities will not be undertaken.

How can customers mitigate the impact of the embargo?

Customers with new network projects planned for the festive season can mitigate the impact by placing finalised orders for Copper or Fibre Services, and NBN and Wholesale Broadband Services, before 14th November 2014.

Will you support continue during the embargo?

Yes, support for all services throughout the embargo period will continue, and customers can contact our Service Desk and Network Operations Centre for support as normal.

Which your services remain unaffected by the embargo?

New Managed Services, Hybrid and Private Cloud, IaaS, PaaS, SaaS, DRaaS, Telephony and Collaboration, Software and Solution, or Consulting and Procurement services remain unaffected by the embargo. New SIP and VPN projects on existing networks and new fixed wireless Internet and Private Network projects are also not impacted.

What is expected to happen after the embargo period ends?

All activities will re-commence after the industry embargo period, though some delays are expected as carriage providers catch up on the backlog of works.

Who should customers contact to discuss how the embargo will impact them?

Customers should contact their our Account Manager to discuss how the embargo will impact them.