

2017/18 Network embargo dates - blueAPACHE

Canonical: <https://www.blueapache.com/blog/201718-network-embargo-dates>

Details:

Summary

This 2017 operational notice sets out the 2017/18 industry embargo on new copper, fibre, NBN and wholesale broadband provisioning, running from 17:30 on 15 December 2017 to 07:00 on 8 January 2018. It is aimed at blueAPACHE customers with network or voice projects planned around the end of the year. The post gives specific cut-off dates by service type, from 27 October for Ethernet copper and fibre through to 1 December for new voice number requests, and confirms cloud, managed services and SIP trunk orders are unaffected. Published in 2017. Figures, product names and event details reflect that time; for current information see the linked service pages.

Key facts

Label	Value
Publication year	2017
Topic	2017/18 telecommunications carrier network provisioning embargo
Services referenced	emPOWER Core Network / DC Interconnect, emPOWER Connectivity, blueAPACHE Store, emPOWER Cloud
Embargo period stated	17:30 Friday 15 December 2017 to 07:00 Monday 8 January 2018
Cut-off dates stated	27 October (Ethernet copper/fibre), 17 November (NBN/DSL broadband and ISDN), 1 December (new voice number requests); SIP Trunks not impacted

Article

With the end of the calendar year nearing, details of the annual embargo on new network services from the telecommunications carriage providers have been released. The industry embargo is a period when no new network services that include the provision of copper, fibre, NBN or wholesale broadband cabling or connectivity will be provisioned. This year, the annual network embargo will commence at 17:30 on Friday 15th December 2017 and continue through to 07:00 on Monday 8th January 2018.

What the embargo means

The embargo impacts the provisioning of new copper, fibre, NBN and broadband services (fixed wireless services are not impacted). During the embargo period:

Orders for standard copper, fibre, NBN and wholesale broadband services will be accepted and processed as usual, however services may be impacted by extended delivery times before and after the embargo.

Provisioning activities associated with non-standard services and any network re-configuration activities, will not be undertaken.

Service delivery that requires hardware or software upgrades on carrier networks will not be undertaken.

How to mitigate the impact of the embargo

If you have new network or voice projects planned you can minimise the impact of the embargo, and ensure delivery within this calendar year, by placing orders before the following cut-off dates: Network Service: Finalised orders to be received before: Ethernet copper and fibre services 27 October NBN and DSL broadband services 17 November Voice services – New number requests 01 December Voice services – ISDN 17 November Voice Services – SIP Trunks Not impacted by the embargo Does this impact blueAPACHE support? Support for all services throughout this period will continue. You will be able to contact our Service Centre and the Network Operations Centre for support as normal. Does this impact other blueAPACHE services? New Managed Services, Hybrid and Private Cloud, IaaS, PaaS, SaaS, DRaaS, SIP and VPN, Software and Solution, or Consulting and Procurement services remain unaffected by the embargo. New fixed wireless Internet and Private Network projects also remain unaffected, and can be provisioned during this time. Internet, Voice and Data Network projects that utilise new copper, fibre, NBN or wholesale broadband are unfortunately impacted by the industry embargo. What happens after the embargo? All activities will re-commence after the industry embargo period. We do expect to see some delays as the carriage providers catch up on the back log of works. To discuss how the embargo will impact you, contact your blueAPACHE Account Manager .

Related

empower core network dc interconnect
connectivity
blueapache store
empower cloud
emPOWER Cloud (pillar hub)
emPOWER Procurement (pillar hub)

Frequently asked questions

What dates applied to the 2017/18 network embargo? The post states the embargo began at 17:30 on Friday 15 December 2017 and ran through to 07:00 on Monday 8 January 2018.

What order cut-off dates did the post recommend? 27 October for Ethernet copper and fibre services, 17 November for NBN and DSL broadband and for ISDN voice services, and 1 December for new voice number requests; SIP Trunk orders were not affected by the embargo.

Were managed services and cloud projects affected? No. The post confirms new Managed Services, Hybrid and Private Cloud, IaaS, PaaS, SaaS, DRaaS, SIP and VPN, Software and Solution, and Consulting and Procurement services remained unaffected, along with fixed wireless projects.

Did support continue during the embargo? Yes, the post confirms support for all services continued as normal through the Service Centre and Network Operations Centre.

Is this embargo schedule still current? No, this notice applied specifically to the 2017/18 period. Embargo dates are set annually by carriage providers; contact blueAPACHE via the Connectivity page linked below for current timing.

Source

origin post (2017)

Knowledge Base

What is the 2017/18 network embargo and when does it start and end?

The 2017/18 network embargo is the annual industry-wide period when telecommunications carriage providers do not provision new network services involving copper, fibre, NBN, or wholesale broadband cabling or connectivity. It commences at 17:30 on Friday 15th December 2017 and continues through to 07:00 on Monday 8th January 2018.

Which types of services are affected by the network embargo?

The embargo impacts the provisioning of new copper, fibre, NBN and broadband services. Fixed wireless services are not impacted.

What specifically happens to service provisioning during the embargo period?

During the embargo, orders for standard copper, fibre, NBN and wholesale broadband services will still be accepted and processed as usual, though they may be affected by extended delivery times before and after the embargo. However, provisioning activities for non-standard services and any network re-configuration activities will not be undertaken, and service delivery requiring hardware or software upgrades on carrier networks will not be undertaken.

What are the order cut-off dates to avoid embargo delays for different network services?

To ensure delivery within the calendar year, finalised orders should be received before: 27 October for Ethernet copper and fibre services; 17 November for NBN and DSL broadband services; 17 November for Voice services – ISDN; and 01 December for Voice services – New number requests. Voice Services – SIP Trunks are not impacted by the embargo.

Does the embargo affect your customer support?

No. Support for all services throughout the embargo period will continue, and customers can contact our Service Centre and Network Operations Centre for support as normal.

Which your services are NOT affected by the network embargo?

New Managed Services, Hybrid and Private Cloud, IaaS, PaaS, SaaS, DRaaS, SIP and VPN, Software and Solution, and Consulting and Procurement services remain unaffected by the embargo. New fixed

wireless Internet and Private Network projects are also unaffected and can be provisioned during this time.

Which your services ARE affected by the network embargo?

Internet, Voice and Data Network projects that utilise new copper, fibre, NBN or wholesale broadband are impacted by the industry embargo.

What happens after the embargo period ends?

All activities will re-commence after the industry embargo period, though some delays are expected as the carriage providers catch up on the backlog of works.

Who should customers contact to discuss the impact of the embargo?

Customers should contact their our Account Manager to discuss how the embargo will impact them.