

# We were named Top Managed Service Provider - blueAPACHE

Canonical: <https://www.blueapache.com/blog/blueapache-named-top-managed-service-provider>

## Details:

7 March 2023

Cloudtango's annual Australian MSP review used an independent, unbiased approach and in-depth analysis. For the ninth edition, the programme highlighted technical excellence, innovation and customer satisfaction.

Cloudtango said its 2023 technical analysis focused on cybersecurity, support, infrastructure and cloud services while considering positive trends in business growth, customer satisfaction and service offerings.

Managing Director Jordi Vilanova said Cloudtango selected us based on our overall performance and continual service improvements. The announcement described the selection as recognising an MSP with a role in helping customers drive innovation.

## ***Why were you named a Top Managed Service Provider in 2023?***

We were named a Top Managed Service Provider through Cloudtango's MSP Select 2023 list, based on its overall performance and continual service improvements, as well as its excellent track record delivering innovative IT solutions while exceeding customer expectations.

## ***What organization awarded blueAPACHE the Top Managed Service Provider recognition?***

The recognition came from Cloudtango, an organization whose mission is to help businesses connect with managed service providers by providing independent, unbiased analysis to help technology leaders navigate their cloud journey.

## ***Who commented on your selection for MSP Select 2023?***

Jordi Vilanova, Managing Director at Cloudtango, said: "Through the selection process, we identify the top performing Managed Service Providers during the year and we selected blueAPACHE based on their overall performance and continual service improvements."

## ***What areas did Cloudtango's 2023 technical analysis focus on for MSP Select?***

For 2023, Cloudtango's technical analysis focused on cybersecurity, support, infrastructure and cloud services, while also highlighting positive trends in business growth, customer satisfaction, and service offerings.

## ***What edition of MSP Select was this recognition part of, and when was it announced?***

This was the ninth edition of Cloudtango's MSP Select, and our recognition as a Top Managed Service Provider was announced on March 7, 2023.

***What does MSP Select recognize among managed service providers?***

MSP Select underlines those MSPs who play key roles in helping customers drive innovation, continuing to highlight technical excellence, innovation, and customer satisfaction provided by the industry.

***What is Cloudtango's mission?***

Cloudtango's mission is to help businesses connect with managed service providers (MSPs), believing that MSPs play a vital role in turning IT into a distinctive advantage, and providing technology leaders information and analysis to help them navigate their cloud journey and find the right MSP.

***Have you received other similar industry recognitions besides the 2023 Cloudtango MSP Select award?***

Yes. Documented recognition includes ChannelE2E's Top 100 Vertical Market MSPs, Cloudtango MSP Select, Channel Futures MSP 501, CRN Fast50 and vendor awards. ARN Innovation Awards recognition should be distinguished from MSP 501 listings: the brochure records ARN awards for 2019, 2020 and 2021; its 2013–2015 entries relate to MSP 501.

***Where can I read the 2023 MSP Select announcement?***

Read the historical announcement on blueAPACHE's 'Top Managed Service Provider' page. It describes Cloudtango's selection criteria and includes a statement from Cloudtango's managing director.

***What is emPOWER Managed Services, the offering associated with your MSP recognitions?***

emPOWER Managed Services is our comprehensive managed IT services framework, established in 1998, delivering unlimited 24/7 help desk support, network and infrastructure monitoring and management, security operations and managed detection and response, backup and disaster recovery, and end-user device lifecycle management to more than 300 mid-tier and enterprise-sized customers globally.