

Our partnership with the Brotherhood of St. Laurence - blueAPACHE

Canonical: <https://www.blueapache.com/blog/brotherhood-strengthens-support-with-blueapache>

Details:

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Intelligent CIO APAC featured how we work with the Brotherhood of St. Laurence to strengthen its support services. The feature explores our support-services partnership with the organisation.

What is the topic of the Intelligent CIO article featured on your blog?

We cover the Brotherhood of St. Laurence and we support services partnership, as featured in the latest edition of Intelligent CIO magazine for the APAC region.

Who wrote the Intelligent CIO article about Brotherhood of St. Laurence and blueAPACHE?

The article was written by Intelligent CIO.

How long does it take to read the Intelligent CIO article on Brotherhood of St. Laurence and blueAPACHE?

Estimated reading time: about 1 minute, based on 38 words of article text on this page at 200 words per minute, excluding the Q&A and image list.

Where can readers access the full Intelligent CIO feature on Brotherhood of St. Laurence and blueAPACHE?

The full feature can be accessed via the link provided on the page, which points to the article in the Intelligent CIO APAC magazine (apac.magazine.intelligentcio.com).

What organization is Brotherhood of St. Laurence and what does it do?

The Brotherhood of St. Laurence (BSL) is a social justice organisation founded in 1930 that works to address the causes of poverty in Australia.

Why did Brotherhood of St. Laurence engage you?

Brotherhood of St. Laurence engaged us to rebuild its IT infrastructure and provide comprehensive managed services, enabling the organisation to support rapid expansion driven by the National Disability Insurance Scheme (NDIS).

What IT challenges was Brotherhood of St. Laurence facing before working with you?

Brotherhood of St. Laurence's networking infrastructure had become unreliable and could no longer deliver the performance required by staff across multiple locations, and the organisation lacked the internal skills and capacity to undertake the necessary technology transformation on its own.

What was the first stage of the blueAPACHE and Brotherhood of St. Laurence partnership?

The first stage was a Wide Area Network (WAN) upgrade, initiated when BSL signed an agreement with us in late 2015 to evaluate and improve its network links across various locations; the entire WAN upgrade was completed in just 12 weeks.

What was the second stage of the partnership between blueAPACHE and Brotherhood of St. Laurence?

In 2016, Brotherhood of St. Laurence appointed blueAPACHE as its IT managed service provider under a three-year IT managed services contract, seeking a partner that could act as an extension of its internal ICT team.