

Honan replaces problematic network provider with us - blueAPACHE

Canonical: <https://www.blueapache.com/blog/insurance-business-australia-honan-replaces-problematic-network-provider-with-blueapache>

Details:

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Honan Insurance has replaced its old telecommunications service provider with us after experiencing numerous outages in its networks over the years. Honan chief operating officer Laurence Basell told ARN that the company's old telecommunications service provider could not establish data links into the new premises in time for its office move. As such, Honan decided to find a new partner that could fix its networking and latency issues and a complete WAN transformation. The company chose us after the telecommunications provider fixed networking issues in its Palo Alto technology stack as part of a separate project. Stuart Madden, the head of technology and projects at Honan, said transitioning to us allowed the company to remain operational during the office move.

"We're now based fully in the cloud. This gives us the flexibility to increase resources as our demands grow and also ensures our systems are secure and accessible from any location," Madden told ARN.

Basell added that the migration helped the company to save significant operating costs, with the telecommunications bill reduced by around 65%. As a result, the company also upgraded its voice and data links and improved its IT infrastructure to support growing staff in its other offices in Malaysia, New Zealand, and Singapore.

"This international expansion is being supported by blueAPACHE. It's important that we have a partner who can cover our activities across the region," Basell concluded.

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Why did Honan Insurance replace its old telecommunications service provider?

Honan Insurance replaced its old telecommunications provider after experiencing numerous outages in its networks over the years. According to COO Laurence Basell, the old provider could not establish data links into Honan's new premises in time for its office move, prompting the company to find a new partner that could fix its networking and latency issues and undertake a complete WAN transformation.

Why did Honan Insurance choose blueAPACHE as its new provider?

Honan chose us after the telecommunications provider successfully fixed networking issues in Honan's Palo Alto technology stack as part of a separate project, which demonstrated our capability before it took on the larger transformation.

How did the transition to you affect Honan Insurance during its office move?

Stuart Madden, Honan's head of technology and projects, said transitioning to us allowed the company to remain operational during the office move and enabled Honan to run fully in the cloud, giving it flexibility to increase resources as demand grows while keeping systems secure and accessible from any location.

What cost savings did Honan Insurance achieve from migrating to you?

According to COO Laurence Basell, the migration to us helped Honan save significant operating costs, reducing its telecommunications bill by around 65%.

How did the blueAPACHE partnership support Honan Insurance's international operations?

As a result of the migration, Honan upgraded its voice and data links and improved its IT infrastructure to support growing staff in its other offices in Malaysia, New Zealand, and Singapore. Basell noted that this international expansion is being supported by us, emphasizing the importance of having a partner that can cover activities across the region.

Where can the full original article about Honan Insurance and blueAPACHE be found?

The original Insurance Business Australia article is titled 'Honan replaces problematic network provider with blueAPACHE'. Use the full-article link on this page to open the Insurance Business Magazine report.